University of Essex

Online

MSc Cyber Security

**Research Methods and Professional Practice** 

(RMPP\_PCOM7E)

Unit 8 – Research Proposal Outline

Securing VoIP using TLS and SRTP: A practical study in Service Provider networks.

By: Zihaad Khan

Student ID: 12688015

# Table of Contents

Project Title	.2
Research Problem: Significance and Contribution to the Discipline	.2
Research Question	.2
Aims and Objectives	.2
Literature Review	.3
Methodology/Development Strategy/Research Design	.3
Ethical Considerations and Risk Assessment	.3
Description of Artefacts	.4
Proposed Timeline	.4
References	.6

# **Project Title**

Securing VoIP using TLS and SRTP: A practical study in Service Provider networks.

# **Research Problem: Significance and Contribution to the Discipline**

This research aims to address the increasing demand for securing VoIP (Voice over Internet Protocol) communication in Service Provider (SP) networks. The focus will be on enhancing performance and security of VoIP networks by implementing TLS (Transport Layer Security) and SRTP (Secure Real Time Protocol). The study intends to contribute to the existing literature by evaluating the effectiveness of TLS and SRTP in securing VoIP communication and providing practical recommendations for Service Providers to improve the security of their VoIP networks.

### **Research Question**

How effective is the implementation of TLS and SRTP in securing VoIP communication in Service Provider networks?

# Aims and Objectives

- To evaluate the impact of implementing TLS and SRTP on the performance and security of VoIP communication in Service Provider networks.
- To analyse the effectiveness of TLS and SRTP in securing VoIP communication against potential security threats.
- To provide practical recommendations for Service Providers to improve the security of their VoIP networks.

#### **Literature Review**

The literature review will cover the existing research on VoIP communication, network security, and the implementation of TLS and SRTP in securing VoIP networks. It will examine the current best practices and identify the gaps in the literature that this research aims to address. Research papers that will be used to understand the current literature are listed under References.

#### Methodology/Development Strategy/Research Design

The research methodology will involve designing and setting up a test environment to simulate VoIP communications using SIP (Session Initiation Protocol) over a Service Provider network. The configuration and testing of SIP over TLS and SRTP will be performed, for different voice call scenarios producing network traffic. The network traffic will be captured and analysed using Wireshark and other tools to measure the call setup time and quality. The results will be compared with and without TLS and SRTP to evaluate the effectiveness of the implementation in securing VoIP communication.

#### **Ethical Considerations and Risk Assessment**

The project will comply with ethical guidelines such as the ACM Code of Ethics (ACM, 2018) and the BCS Code of Conduct (BCS, 2022), including obtaining the necessary permissions and consent from any Service Providers involved in the research. The research will not involve any sensitive or personal data, and measures will be taken to ensure the privacy and confidentiality of the participants (if any). A risk assessment

will be conducted to identify and mitigate any potential risks associated with the research.

# **Description of Artefacts**

The research will include simulated SIP call flows with and without TLS and SRTP to demonstrate the effectiveness of the implementation in securing VoIP communication. Practical recommendations for Service Providers to improve the security of their VoIP networks will also be provided.

# **Proposed Timeline**

It is assumed that the project module must be completed in 28 weeks. Figure 1 below represents an estimate timeline:



Figure 1: Proposed Timeline

The proposed timeline for the project will involve a literature review and research question refinement in weeks 1 - 4, followed by the design and setup of the test environment in weeks 5 - 8. Weeks 9 - 12 will involve the configuration and testing of SIP over TLS and SRTP as well as capturing data. Weeks 13 - 16 will be devoted to analysing and interpreting results. Week 17 - 22 will be reserved for finalising the discussion and completing the project report. Lastly, Week 23 - 26 will be used to work on the artefacts and presentation. Two weeks has been allocated for unforeseen circumstances that may affect the timeline.

# References

ACM (2018) Association for Computing Machinery. ACM Code of Ethics and Professional Conduct. Available from: <u>https://www.acm.org/code-of-ethics</u> [Accessed 12 March 2023].

Alexander, A, Wijesinha, A, & Karne, R. (2009) 'An evaluation of Secure Real-Time Transport Protocol (SRTP) performance for VoIP', Third International Conference on Network and System Security, Queensland, Australia, 19-21 October. USA: Towson University. 95-101. Available from:

https://www.researchgate.net/publication/221204875 An evaluation of Secure Re al-Time Transport Protocol SRTP performance for VoIP [Accessed 16 March 2023].

BCS (2022) Code of Conduct for BCS Members. Available from: <u>https://www.bcs.org/media/2211/bcs-code-of-conduct.pdf</u> [Accessed 14 March 2023].

Chakraborty, T., Misra, I, S., Prasad, R. (2019) *VoIP Protocol Fundamentals. In: VoIP Technology: Applications and Challenges.* 1st ed. New York City: Springer, Cham. Available from: <u>https://link.springer.com/chapter/10.1007/978-3-319-95594-0\_2</u> [Accessed 18 March 2023].

Kuhn, D, Walsh, T, & Fries, S. (2005) Security Considerations for Voice Over IP Systems, Special Publication (NIST SP). Available from: <u>https://nvlpubs.nist.gov/nistpubs/legacy/sp/nistspecialpublication800-58.pdf</u> [Accessed 17 March 2023].

Kumar, V, & Roy, O, P. (2021) Security and Challenges in Voice over Internet Protocols: A Survey. *IOP Conference Series: Materials Science and Engineering* 1020(1): 1-10. Available from: <u>https://iopscience.iop.org/article/10.1088/1757-899X/1020/1/012020/meta</u> [Accessed 16 March 2023].

Makhdoom M, N., Intesab H, & Malik M, S, M, (2020) A survey on registration hijacking attack consequences and protection for session initiation protocol (SIP), *Computer Networks*, 175(1): 107250. Available from: <u>https://www.sciencedirect.com/science/article/pii/S1389128619312332</u> [Accessed 18 March 2023].

National Security Agency Cybersecurity Technical Report (NSACTR) (2021) Deploying Secure Unified Communications/Voice and Video over IP Systems. Available from: <u>https://media.defense.gov/2021/Jun/17/2002744049/-1/-</u> <u>1/0/CSI\_DEPLOYING%20SECURE%20VVOIP%20SYSTEMS.PDF</u> [Accessed 17 March 2023].

Neacşu, E, & Şchiopu, P. (2020) 'An Analysis of Security Threats in VoIP Communication Systems,' *12th International Conference on Electronics, Computers and Artificial Intelligence (ECAI)*, Bucharest, Romania, 25-27 June. Piscataway, NJ: IEEE. 1-6. Available from: <u>https://ieeexplore.ieee.org/document/9223162</u> [Accessed 16 March 2023].

Reisinger, T., Wagner, I, & Boiten, E, A. (2022) Security and Privacy in Unified Communication. *ACM Computing Surveys*. 55(3): 1-36. Available from: <u>https://dl.acm.org/doi/abs/10.1145/3498335</u> [Accessed 18 March 2023].

Suthar, D, & Rughani, H, R. (2020) 'A Comprehensive Study of VoIP Security', *2nd International Conference on Advances in Computing, Communication Control and Networking (ICACCCN).* Greater Noida, India, 18-19 December. Piscataway, NJ: IEEE. 812-817. Available from: <u>https://ieeexplore.ieee.org/document/9362943</u> [Accessed 16 March 2023].

Sweeney, B, & Wijesekera, D. (2007) 'Comparison of IPsec to TLS and SRTP for Securing VoIP', *Security in Information Systems, Proceedings of the 5th International Workshop on Security in Information Systems*. Portugal, 1-5 June. Lisboa: INSTICC. 82-92. Available from:

https://www.researchgate.net/publication/221399827\_Comparison\_of\_IPsec\_to\_TLS\_and\_SRTP\_for\_Securing\_VoIP [Accessed 16 March 2023].

Touil, H., Akkad, E, N., & Satori, K. (2021) Secure and guarantee QoS in a video sequence: a new approach based on TLS protocol to secure data and RTP to ensure real-time exchanges. *International Journal of Safety and Security Engineering. 11*(1): 59-68. Available from:

https://www.iieta.org/sites/default/files/pdf/2021-03/11.01\_07.pdf [Accessed 18 March 2023].

Tzvetkov, V, & Zuleger, H, (2007) 'Service Provider Implementation of SIP Regarding Security', *21st International Conference on Advanced Information Networking and Applications Workshops (AINAW),* Niagara Falls, ON, Canada, 21-23 May. Piscataway, NJ: IEEE. 30-35. Available from: https://ieeexplore.ieee.org/document/4221031 [Accessed 16 March 2023].